



2025 LiveLife Travel Competition Terms and Conditions

Exclusive to LiveLife Pharmacy Group and affiliate stores

Terms and Conditions:

PART A – GENERAL TERMS

1. Information on how to enter the 'LiveLife Travel Promotion' (**Competition**) and prize details form part of these terms and conditions of entry.
2. Participation in the Competition constitutes acceptance of these conditions of entry. Entries must comply with these conditions of entry to be valid.

PART B – PROMOTER'S/AGENTS DETAILS

3. The Promoter is LiveLife Central Pty Ltd (ABN 29 151 840 881) of 29 Project Ave Noosaville 4566 QLD (**Promoter**). The Agent is LiveLife Central Pty Ltd of PO Box 1240 Noosaville QLD 4566 (ABN 29 151 840 881) (**Agent**).

PART C – WHO CAN ENTER

4. Competition is open only to individuals 18 years of age and over.
5. Employees of the Promoter and Agent (LiveLife Pharmacy) or associated agencies or companies directly involved in the Competition and their immediate family members are ineligible to enter.
6. Entrants must be a resident of Australia.

PART D – HOW TO ENTER

7. The Competition commences on *Thursday 12th June 2025 at 8.00am* Australian Eastern Standard Time (**AEST**) and entries close on *Saturday 12th July 2025 at 9.00pm* [(AEST)(**Competition Period**)].
8. The Competition is open only to individuals 18 years of age and over who reside in Australia.
9. **To be entered into the Competition, entrants must:**
 - (a) Purchase one or more items from the specified brands/supplier product(s) listed on the competition poster. The total value of the transaction with eligible items (excluding prescriptions) must be over \$50 (*Australian dollars*).
 - (b) Be a member of LiveLife Rewards, and confirm your membership at checkout (by scanning your LiveLife Rewards membership card, or providing the relevant details at checkout for LiveLife team members to search your credentials and add your LiveLife Rewards account to the transaction). LiveLife Rewards is free to join and can be done at checkout or at any time at <https://livelifepharmacy.com/rewards/>. You must be a LiveLife Rewards Member when you complete your transaction to receive your competition entry. Please note that a valid email address is required to be listed on the account to enter the competition. This or any other details can be updated during the time of purchase or by calling (07) 5474 2166. For more information about LiveLife Rewards and for Terms and Conditions, please visit <https://livelifepharmacy.com/rewards/>.
 - (c) Find the Competition Entry section at the bottom of your docket, tear it off, and drop it in the competition entry box at the till of the LiveLife Pharmacy you purchased your items through.
10. Entry in the Competition is dependent on participants dropping their Competition Entry from their docket into the competition entry box at the Pharmacy till. Entrants of the Competition can only make one entry per transaction. Multiple entries from the same person (under the same LiveLife Rewards account) for separate transactions are allowed. Please note that each subsequent transaction is counted as an entry as long as the customer meets all criteria above and drops their competition entry section of their docket into the competition box at the till. Multiple entries from the same person for the same transaction are not allowed.



11. The Promoter, including its agents, affiliates, and representatives, shall not be held liable for any failure by a participant to successfully enter the Competition due to, but not limited to: (a) the participant's failure to deposit the Competition Entry portion of their receipt into the designated entry box at the point of sale; (b) failure of the entry to be printed on the receipt due to system or technical errors; (c) any malfunction, delay, or failure of information technology systems; or (d) any act, omission, or negligence on the part of LiveLife Pharmacy staff, including but not limited to failure to apply a LiveLife Rewards account to a transaction or to remind a customer to submit their entry.

A confirmation message will be printed at the bottom of the receipt for each successful entry. This printed section must be detached and placed into the official competition entry box located at the till of the LiveLife Pharmacy where the qualifying purchase was made.

12. All entries must be received by *Saturday 12th July 2025 at 9.00pm*. The time of entry will in each case be the time the entry is received in the competition entry box.
13. Entries not completed in accordance with these terms and conditions (including not having a valid contact email address listed on the rewards account, or failing to put their competition entry section of their receipt/docket into the competition entry box at the till) will be deemed invalid.

PART E – HOW TO WIN

14. The winner will be drawn via a random number generator at *10.00 am (AEST) on Monday 21st July 2025 at LiveLife Central, 29 Project Ave, Noosaville QLD 4566*.
15. The Promoter's decision in relation to any aspect of the Competition is final and binding and the Promoter will not enter into any correspondence regarding the result, including in the event of a dispute.
16. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age, phone number, email address, and place of residence) and to disqualify any entrant whose entry is not in accordance with these terms and conditions or who tampers with the entry process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
17. It is a condition of accepting the prize that the winning entrant:
(a) must comply with all the conditions of use of the prize and the prize supplier's requirements; and
(b) may be required to sign a legal release in a form determined by the Promoter in its absolute discretion, releasing the Promoter from and indemnifying the Promoter against any liability arising from the use of or participation in the prize.
18. Should an entrant's details change during the Competition Period, it is the entrant's responsibility to notify the Promoter. A request to access or modify any information provided in an entry should be directed to the Promoter.

PART F – PRIZE

19. There is one prize to be won as part of the Competition. The winning entrant will receive a Flight Centre Leisure Club Electronic Gift Card to the value of \$5,000.00 (Australian dollars) the total value of all encumbered costs and not exceeding \$5,000.00 (Australian dollars). The Electronic Gift Card will be emailed to the winner by Monday 11th August 2025. The Flight Centre Leisure Club Electronic Gift Card is redeemable by calling or emailing the Flight Centre Leisure Club using the details provided on the Electronic Gift Card. The winner can contact Flight Centre Leisure Club directly if they require more information, and any Flight Centre Leisure Club terms and conditions will be sent to the winner directly by Flight Centre Leisure Club.
20. The winner will be notified via the email registered to the LiveLife Rewards account (and phone if a valid phone number is registered to the LiveLife Rewards account) on 21st July 2025. Where more than one person is associated with the winning LiveLife Rewards account, the prize will be awarded to the person named first on the account.
21. All travel arrangements and any changes to these thereafter are to be handled between the winner and Flight Centre Leisure Club.
22. Unless specifically stated in these terms and conditions, the winning entrant and his or her traveling companion are responsible for all other expenses in connection with the prize including but not limited to transportation to and from the airport to the hotel and the event, travel insurance, spending money, meals, drinks, incidentals and hotel charges, such as mini-bar, room service, laundry, telephone calls,



in-room movies and other service or ancillary charges and costs. The Promoter is not responsible for any damage to the hotel room caused or contributed by the winning entrant or his or her companion.

23. The prize (including any unused portion) must be taken as stated, and does have an expiry date. The Promoter will not be liable in the event that the winning entrant does not take, or is unable to use, the prize or any portion of it for any reason, or by the expiry date.
24. Entrants grant the Promoter permission to communicate with them by email and/or telephone in order to provide instructions as to how the winning entrant is to claim the prize and establish his/her entitlement to it. The winning entrant will receive the prize within 21 days after the date of being drawn.
25. Independent financial advice should be sought as tax implications may arise as a result of accepting the prize. Any taxes (other than GST, if any) which may be payable as a consequence of receiving the prize are the sole responsibility of the winning entrant.
26. If the prize is unavailable for reasons beyond the Promoter's control, the Promoter, in its sole discretion, reserves the right to substitute the prize with a prize of equal or greater monetary value, subject to any written directions from a regulatory authority.
27. In participating in the Competition, the winning entrant agrees to participate and co-operate as required in all editorial and media/PR activities relating to the Competition, including but not limited to being interviewed and photographed. The winner entrant authorises the Promoter to use such footage and photographs together with the winner's name, voice, video entry, image and likeness for advertising and publicity purposes in any media in perpetuity worldwide without additional compensation or further reference to the winner.
28. The prize is non-transferable and non-exchangeable, and no cash alternatives will be provided.

PART H – UNCLAIMED PRIZE

29. If by *Monday 28th July 2025* the Promoter is unable to contact the winner, a public advertisement will be placed on the LiveLife Website (<https://livelifepharmacy.com/>) and the LiveLife Pharmacies Facebook page (<https://www.facebook.com/livelife.pharmacies.official>) on *Monday 28th July 2025* announcing the prize winner's name and suburb (or town). Subject, where relevant, to any directions given under the legislation regulating the Competition, if the prize is: (i) not claimed by the winning entrant by 9.00am Thursday 11th August 2025 or (ii) forfeited for any reason, the prize will be deemed unclaimed. The Promoter may conduct a further draw at *LiveLife Central* on *Tuesday 12th August 2025* (or such earlier date approved by the relevant regulatory authorities) at *11.00am* (AEST) as is necessary for an unclaimed prize. The winning entrant of any unclaimed prize will be notified by email (and phone if a valid phone number is registered to the LiveLife Rewards account) within 2 business days after the date of the unclaimed prize draw, and a public advertisement will be placed on the LiveLife Website (<https://livelifepharmacy.com/>), the LiveLife Pharmacies Facebook page (<https://www.facebook.com/livelife.pharmacies.official>) on *Tuesday 19th August 2025* announcing the unclaimed prize winner's name and suburb (or town).

PART I – NO LIABILITY

30. The prize may come with guarantees from the prize provider that cannot be excluded under the Australian Consumer Law. If those guarantees are not complied with, then you will have rights under the Australian Consumer Law. Subject to those guarantees and rights, the Promoter shall not be liable, and excludes all liability (including negligence), for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained in connection with the Competition, or the use of any prize, except for any liability which cannot be excluded by law.
31. The Promoter and its associated agencies and companies assume no responsibility for any incorrect or inaccurate information, either caused by an entrant or due to any of the equipment or programming associated with or utilised in the Competition, or for any technical or human error, or any combination thereof that may occur in the course of the administration of the Competition including any error, omission, interruption, deletion, defect, delay in operation or transmission, communications line failure, theft or destruction or unauthorised access to, or alteration of entries, and reserves the right to take any action that may be available.
32. If for any reason, the Competition is not capable of running as planned (including but not limited to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of the Competition), the Promoter reserves the right, in its sole discretion, to disqualify any entrant who undermines the fairness of the competition (by, for example,



tampering with, or using or exploiting errors in, the entry process to obtain a competitive advantage over other entrants), to take any action that may be available, and to cancel, terminate, modify or suspend the Competition, subject to any direction given under state regulations, or any written directions given by a relevant regulatory authority.

33. Once the prize has left the Promoter's premises, the Promoter and its associated agencies take no responsibility for the prize being damaged, stolen or lost.
34. The Promoter reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these terms and conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competition. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

PART J – PRIVACY CONSENT

35. All entries remain the property of the Promoter. The Promoter collects personal information in order to conduct the Competition, to assist in providing the products or services an entrant has requested (if any), and to improve its products and services. The Promoter or any of its related companies may use the information for promotional, marketing, publicity, research and profiling purposes, and may be in touch by any means (including telephone, email or SMS) at any time to let you know about products, services or promotional activities which may be of interest to you until you inform the Promoter otherwise.
36. The Promoter may also share your information with other persons or entities who assist it in providing its products or services or running competitions or trade promotions (including administering the competition or trade promotion or distributing prizes). The Promoter may also disclose your personal information in accordance with these terms and conditions if you are the prize winner, and as required, to Australian regulatory authorities.
37. The Promoter is bound by the National Privacy Principles in the *Privacy Act 1988 (Cth)*, and by participating in the Competition, each participant is taken to consent to its privacy policy.